

ROOM 701 BLK A, HK WORSTED MILLS IND BLDG.31-39 WO TONG TSUI ST., KWAI CHUNG, HONG KONG 香港奏涌禾塘咀街31-39號香港毛約工業大廈7F 701室A座 電話: (852) 2487 1301 傳真: (852) 2489 9551 WEBSITE: WWW.JULIUSCHEN.COMJIK

6 October 2023

Dear Valued Customers.

Product Recall: 樂胃爽 PROSOME ENTERIC COATED TAB 20MG

We are writing to inform you that a recall action is initiated by Julius Chen & Company (H.K.) Limited for the following product with immediate effect:

• Name of product: 樂胃爽 PROSOME ENTERIC COATED TAB 20MG

HK reg. no: HK-58864

Name of manufacturer: Simpex Pharma Pvt. Ltd.

Pack size: 30's tabletsDosage form: Tablet

· Country of Origin: India

Batch number: 1012220026

Exp. date: 6/2024

The initiation of this recall is due to the above mentioned batch cannot pass the disintegration test.

Please be assured that consuming product of this batch will not pose any adverse effect on consumer's health. However, according to instructions from Department of Health (DoH), further distribution or use of the product should cease immediately.

Please acknowledge receipt of the recall notification and confirm understanding of the action to be taken. Kindly return all the stock on hand with completed Product Recall Form enclosed as soon as possible.

We appreciate your cooperation and apologize for the inconvenience caused.

Should you have any enquiries, please do not hesitate to contact our customer service hotline at (852) 2487 1301 on Monday to Friday from 09:00 – 18:00. Our Fax number: (852) 2489 9551

Yours faithfully,

Julius Sutanto (

Julius Chen & Company (HK) Limited